

Our activity work plan for 2023-25 - core funding

Updated 2024.

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Rural primary health services (RPHS)

Aim of activity

The aim of this activity is to:

- increase access to appropriate allied health services for people living in Tasmania who are most at risk of poor health outcomes (targeting priority chronic conditions including Chronic Obstructive Pulmonary Disease (COPD), cardiovascular disease, diabetes and musculoskeletal conditions).
- improve efficiency and effectiveness of primary health care in rural areas so that people receive the right care in the right place at the right time through integrated and coordinated care.

Description of activity

The activities outlined below are planned to be implemented during 2023-25.

- Finalise and communicate review of rural primary health services to inform future commissioning activity.
- On going contract management and performance monitoring of RPHS services.
- Based on outcome of review, as appropriate, undertake market preparation with a view to progressing to approach the market or alternate commissioning process.

Healthcare Connect

Aim of activity

The objective of the work is to improve access to quality health and community-based support services for Tasmanians who need them the most.

The project outcomes include:

- reduced preventable hospitalisations and inappropriate demand on the acute service system
- improved access to intensive primary care for highly complex patients
- improved the coordination of the care for the most complex patients
- improved ability to meet agreed goals of care for the most complex patients
- improved patient experience.

The aim of the Healthcare Connect (previously called Complex Chronic Care model) is to:

- improve people's access to timely and appropriate specialised care in the community, so that they can better manage their condition
- reduce inappropriate demand on the acute care system through targeted access to complex care in the community
- better understand how health system resources can be best targeted to improve the management of people living with chronic conditions, including testing innovative use of existing funding.

Description of activity

The Healthcare Connect model aims to strengthen and promote regional collaboration in the delivery of health care services to support local and out of hospital health care.

The model specifically targets a small group of Tasmanians with multiple chronic conditions who consume a large proportion of hospital resources and whose care needs exceed the capacity of usual general practice business and access models.

The model will provide intensive team based chronic conditions care for the cohort of Tasmanians who consume the largest number of public hospital bed days in Tasmania. Healthcare Connect is community-based, focusing on a cohort of patients who are the most frequent users of the acute health system.

The model will use innovative funding mechanisms allowing for best use of all applicable funding sources.

The key features of the model include:

- formal linkage to a nominated healthcare team who leads assessment, care planning, coordination of delivery and monitoring and review
- agreed goals of care and action plan that enables effective coordination of care between providers and with the patient
- multidisciplinary team-based care with medical, nursing, allied health working together,
- on liaison and engagement with the individuals usual primary care providers. In the event that the individual does not have a normal GP the team will work with them to establish a connection with a provider.
- capacity to straddle the acute/primary divide to streamline continuity of clinical care
- the healthcare team draws upon accessing the existing service system to support effective management of care - including access to medical specialist consultancy services and community-based service providers - as well as filling service gaps as needed
- same day access for enrolled patients for timely response to escalating complex needs
- telemedicine and outreach to improve the timeliness and efficiency of monitoring needs
- using MBS and other contributory funding mechanisms to collectively fund the model.

The activities outlined below are planned to be implemented during 2023-25

- Ongoing delivery of the Healthcare Connect North service.
- Undertake a full evaluation of the effectiveness of the service delivery in line with the agreed evaluation framework.
- Understand the implications of the Australian Government's new proposed Frequent Hospital Users program (Strengthening Medicare initiative) on this program and likelihood of support for collaborative development of a business case for the ongoing sustainability of the service, including identification of available funding sources.

Diabetes management

Aim of activity

The aim of this activity is to improve health outcomes for people living with diabetes, through the targeting of Primary Health Tasmania's funding to increase access to quality diabetes services for Tasmanians who need them the most.

Description of activity

The activities outlined below are planned to be implemented during 2023-25.

- Finalise and communicate review of diabetes services to inform future commissioning activity.
- On going contract management and performance monitoring of the diabetes management service.
- Based on outcome of review, as appropriate, undertake market preparation with a view to progressing to approach the market or alternate commissioning process.

General practice incentive funds

Aim of activity

The purpose of this funding is to enable PHNs to work with Rural Workforce agencies in their regions to:

- identify barriers to accessing high quality GP services
- provide support and other incentives to attract GPs to areas of need
- provide localised community support and other incentives to upskill GPs within the targeted regions to help meet local health needs.

Within Tasmania, the funding is specifically targeted to communities in the northern and north-western regions.

Description of activity

The activities outlined below are planned to be implemented during 2023-25.

- Complete delivery of round 1 general practice grants program for general practices in North and Northwest Tasmania.
- Develop an allied health version of the Australian Workforce Assessment Recruitment and Retention Exercise (AWARE) tool.
- Plan and implement a second general practice grants program round for general practices in Tasmania (including Southern Tasmania) who have not accessed funding under the round 1 grants program.

General practice support

Aim of activity

This activity outlines a core program of general practice engagement and support work aimed at improving safety and quality, supporting the transition to an outcome based general practice service model and refreshing understanding of the general practice workforce, including barriers to change, needs and issues.

Engagement activity at the practice level will continue to strengthen Primary Health Tasmania's relationship with practice managers and general practice understanding of the purpose, role and value of PHNs and support state and national COVID-19 response plans. This will be achieved through delivering requested or relevant information and resources, updating service and provider information in our systems and understanding practice needs and issues.

In addition, targeted workforce support activity will be delivered through a combination of practice level engagement, workshop development initiatives, workshops and peer to peer engagement with GPs via the clinical lead provider engagement and clinical engagement program.

The scope of core general practice support activity is determined by national priorities as outlined in the general practice support framework and focusses on the following priority subject areas:

- safety and quality (supporting data and service quality improvement)
- digital health (tools to improve clinical decision making and coordination of care)
- effective use of MBS item numbers (supporting the shift to an outcomes-based service model).

Description of activity

The activities outlined below are planned to be implemented during 2023-25.

Activity over the 2024-25 financial year will continue delivery of 2023-24 planning priorities, as well as new areas of focus aligned with Strengthening Medicare Reform initiatives and the Primary Health Tasmania Digital Health Strategy implementation plan in addition to a focus on implementing priorities from the Primary Care Workforce Strategy.

- Continued delivery of core support and engagement activities.
- Showcase successful general practice quality improvement partnerships from the previous year.
- Continued expansion of partnerships to further primary care providers including allied health, pharmacy and Aboriginal Community Controlled Health Organisations.
- Continue working with the National Improvement Network Collaborative (NINCO) to increase standardisation of quality improvement support nationally.
- Support and maintain general practice data sharing and meaningful use of data and clinical decision support tools for quality improvement.
- Engage as needed with general practice to support awareness of and readiness for emerging national priorities and reforms, including but not limited to Strengthening Medicare Taskforce Report and National Primary and Community Healthcare Standards.

Workforce development

Aim of activity

The aim of this activity is to support and supplement investment in general practice support activity, building primary care sector capacity and capability by:

- supporting state and national COVID-19 response plans, including primary care provider emergency readiness
- collecting and compiling broader primary health service and workforce information to support state and national data collection strategy
- providing information and education to primary health care professionals to support best practice care, particularly in areas identified as Tasmanian priority such as chronic obstructive pulmonary disease, heart failure and diabetes
- increasing uptake and meaningful utilisation of national and state digital health tools such as Tasmanian HealthPathways, eReferrals, My Health Record, electronic prescribing, electronic pathology requesting and Provider Connect Australia to support patient clinical transfer, support and service experience between health care providers
- embedding person centred, safety and quality principles
- supporting effective care coordination networks in local community to support effective integration of patient care with the patient's usual general practice.

Description of activity

The activities outlined below are planned to be implemented during 2023-25.

- Continue to focus on developing a Primary Health Workforce Strategy and continuing to deliver clinical education activities with a specific focus on:
 - 'Allied Health Engagement and Strategy' activity focusing on continuing targeted implementation of allied health priorities
 - continued engagement with allied health providers to understand how allied health roles and supported clinical leadership development and targeted resources can contribute to improved multi-disciplinary, quality and coordination of care
 - 'Clinical Education Improvement' activities focussed on continuing to implement and embed a model (framework) to guide clinical education planning and delivery
 - engagement with primary care providers to support awareness of and readiness for emerging national priorities and reforms, such as Strengthening Medicare Taskforce Report and National Primary and Community Healthcare Standards.
- Build on activity to date, further develop the Primary Health Workforce Strategy and related national Strengthening Medicare reform initiatives.

Strengthening digital health capability

Aim of activity

The aims of this activity area are to:

- increase integration between Primary Health Tasmania developed health system tools, such as eReferral, HealthPathways, the Digital Health guide and the Tasmanian Health Directory
- increase primary care awareness and participation in digital innovation
- increase Tasmanian health sector awareness and knowledge of the national Digital Health Strategy
- support improved patient access to medical services via Telehealth.

Description of activity

The activities outlined below are planned to be implemented during 2023-25.

Activity over 2023-25 will continue focussing on implementing Primary Health Tasmania's Digital Health Strategy 2022-25 in addition to supporting state and national digital health initiatives. Activity will focus on general practice and allied health organisations and providers specifically including community pharmacies.

- Increasing awareness and uptake of Provider Connect Australia.
- Continuing to increase primary care workforce and jurisdictional partner awareness of Primary Health Tasmania's role and priorities in digital health.
- Increasing meaningful use of key national and state digital health infrastructure, including:
 - eReferral
 - My Health Record
 - Electronic prescribing and requesting.
- Increasing meaningful and appropriate use of telehealth in primary care and residential aged care homes (RACHs).
- Improving completeness and quality of patient and clinical information in general practice.
- Improving digital health coordination with software vendors and support organisations.
- Supporting development of a hospital record GP viewer.
- Improving the Tasmanian eReferral system for GP to allied health (including community pharmacy and Aboriginal Community Controlled Health Organisations) referral and case management use cases.
- Increasing consumer awareness and use of My Health Record, ePrescribing, eRequesting, Telehealth and eReferral.
- Improving consumer digital health literacy.
- Reviewing and updating Primary Health Tasmania's Digital Health Strategy for 2025-28.

Primary health provider safety and quality

Aim of activity

Primary Health Tasmania will undertake a suite of safety and quality activities that contribute to the Primary Health Tasmania Outcomes Framework, the Quintuple Aim and the PHN Program Performance and Quality Framework. The work will be driven by the Primary Health Tasmania Safety and Quality Framework and the activities outlined in the implementation plan. In line with the Safety and Quality Framework the work will be described in the eight streams:

Primary Health Tasmania Safety and Quality Framework

- Improve Primary Health Tasmania's understanding of safety and quality priorities, roles and responsibilities through the implementation of the organisation's framework underpinned by relevant organisational policies and procedures.

Stream 1 - Clinical governance

- Improve the Primary Health Tasmania's approach and understanding of clinical governance as it relates to the commissioning cycle and commissioned providers through the use of safety and quality indicators and appropriate data sets ensuring compliance with contractual agreement.

Stream 2 - Person centred care

- Improve understanding and approach to person centredness both internally within Primary Health Tasmania and externally within primary care providers and Primary Health Tasmania's commissioned providers.
- Improve the use of Patient Reported Experience Measures (PREMs) to inform quality and safety improvements at a system and provider level.

Stream 3 - Health literacy

- Improve understanding and approach to health literacy within Primary Health Tasmania and within commissioned providers and the wider Tasmania health and community sector.
- Improve consumer participation in their own health care through improved access to health literacy resources.

Stream 4 - Cultural safety

- Improved cultural awareness and competence for general practice and commissioned providers.
- A Reconciliation Action Plan that informs Primary Health Tasmania's role and approach to improving culturally appropriate care for Aboriginal and Torres Strait Islander people.

Stream 5 - Data and digital innovation

- Improve quality and use of general practice data (linked with Primary Health Information Network (PHIN) project) and our commissioned service provider data.

Stream 6 - Organised for safety

- Improve the use of safety and quality measures as described within the Primary Health Tasmania's Safety and Quality Framework.
- Improve the management of clinical incidents in commissioned providers.

- Improve the primary health sector understanding of safety and quality standards across the primary health care and aged care sectors.

Stream 7 - Leadership and culture

- Improve leadership, as it relates to safety and quality to embed safety and quality as part of Primary Health Tasmania's culture.

Stream 8 - Continuous quality improvement

- Improve understanding and approach to continuous quality improvement both within Primary Health Tasmania and externally within primary care providers and Primary Health Tasmania's commissioned providers.

Description of activity

The activities outlined below are planned to be implemented during 2023-25.

Stream 1 - Clinical governance

- Ensure all service specification and approach to market suite of documents/resources are appropriately updated and implemented.
- Continue to monitor and appropriately respond to clinical incident reporting in line with the appropriate roles of commissioner and commissioned providers.
- Facilitate clinical governance and safety and quality training program and resources for service providers.

Stream 2 - Person-centred care

- Make person-centred care resources available to primary care providers.
- Continue to promote the uptake of PREMs resource by primary care providers and commissioned providers encouraging the use of outcomes to inform quality improvement cycles.

Stream 3 - Health literacy

- Continue to promote health literacy capacity and resources to general practice, primary care providers and commissioned providers.

Stream 4 - Cultural safety

- Continue to work with the State Government on the development and implementation of the Cultural Respect Framework for Tasmania.
- Support continued focus on cultural awareness to be embedded as part of quality standards of care for general practice, allied health and commissioned providers.
- Continue to focus on Primary Health Tasmania's cultural competency and approach to reconciliation.

Stream 5 – Data and digital innovation

- Continue to support commissioned providers and primary care providers to promote data literacy.
- Ongoing promotion of the use of data to inform continuous quality improvement cycles.

- Continued development and implementation of Primary Health Tasmania's data governance (including infrastructure) arrangements aligned to industry recognised standard requirements (in preparation for certification against ISO 27001).

Stream 6 - Organised for safety

- Ongoing implementation of the measures outlined in the Safety and Quality Framework including training to all staff about safety and quality in the commissioning environment and defining an approach for documenting and monitoring whole of organisation continuous improvement.

Stream 7 - Leadership and culture

- Ongoing improvement of understanding of Primary Health Tasmania's role in leadership in Safety and Quality in Primary Health Care for continued engagement with the broader health system.

Stream 8 - Continuous quality improvement

- Embed an organisational approach to continuous quality improvement.

Tasmanian clinical referral pathways

Aim of activity

Tasmanian HealthPathways (THP) development and review work priorities will be aligned with the potentially preventable hospitalisations component of the needs assessment and priorities identified by the THP working group, in addition to being responsive to the needs of the health system.

The aim of the Tasmanian HealthPathways is to:

- contribute to reduced unwarranted variation in care, improve communication and relationships, reduce uncertainty for patients and clinicians and encourage the appropriate use of tests, treatments and referrals
- contribute to improved health system efficiency and effectiveness by continuing to provide a comprehensive suite of HealthPathways that ensure patients and consumer have access to appropriate and timely care.

This activity marks an important maturation and consolidation phase for THP and together with the shared governance approach currently underway enabling demonstration of the THP value proposition at three levels of benefits for the patient, clinician and the Tasmanian Health Service (THS).

Going forward the THP program aims to:

- consolidate, maintain and strengthen its current suite of pathways
- maximise its uptake and use by undertaking several THP/THS initiatives collaboratively under a recently formed shared governance approach with the THS and Tasmanian Department of Health
- showcase THP benefits to the patient, clinician and health system through the adoption and integration the THP approach into health system reform initiatives
- develop a sustainable collaborative model for THP for the future.

HealthPathways are nationally and internationally recognised as an enabler for building partnerships between sectors of the health system and addressing shared problems. There are positive benefits to developing pathways which have been shown across the HealthPathways community and include the following:

- build internal/external relationships
- facilitate engagement with clinicians
- ensure service profiles are clearly defined and understood
- standardising urgency categories for referral
- agree work-up requirements for referrals.

Additionally, once pathways are developed and implemented, further benefits have included:

- improved communication with referrers
- optimal management in primary care and work up pre-referral
- reducing incomplete and inappropriate referrals
- facilitation of criteria-based triage
- supporting standardised referral templates and practices
- agreed and integrated system wide approach to care across the health care service system.

Description of activity

Primary Health Tasmania will continue to contract Streamliners New Zealand, who provide the THP web platform and associated technical writing services for the ongoing maintenance of Tasmanian HealthPathways. We will also continue to participate in activities at the national PHN level related to platform review and ongoing management.

The activities outlined below are planned to be implemented during 2023-25. Activity will continue to focus on embedding and evaluating outcomes of 2022-23 activities, specifically:

- embedding the THP operating model
- continuing to support increased uptake of THPs by health care providers
- continuing external stakeholder collaborations with Tasmanian Health Service to progress shared governance of THPs and improvement of referral processes through embedding clinical prioritisation criteria (now known as statewide referral criteria) into THPs.

Preventative health

Aim of activity

The aim of this activity is to:

- continue collaboration with key service partners to maintain childhood immunisation rates at or above 95% for Tasmania to reduce the incidence of preventable health conditions
- support the maintenance of the skill base of immunisation providers through increasing awareness of and utilisation of immunisation information and resources

- improve access to immunisation against seasonal influenza for people at risk of homelessness and accessing crisis accommodation
- contribute to strategies that increase the efficiency and effectiveness of cancer screening systems in primary health care services and timely access to screening services and programs with the goal of increasing screening rates.

Description of activity

The activities outlined below are planned to be implemented during 2023-25.

- Develop and deliver cancer screening education to primary care clinicians.
- Continue engagement with Aboriginal and Torres Strait Islander priority population stakeholders to improve understanding of barriers to culturally appropriate cancer screening services and identification of potential improvement activities. Consider this approach as a potential model for future engagement with other priority population groups.
- Develop and deliver immunisation specific education and training to primary care clinicians.
- Ongoing collaboration with the Tasmanian State Department of Public Health and the Tasmanian Health Service to ensure action aligns with state and national strategies.
- Implement vaccinations to people who are homeless or at risk of homelessness and progress transitioning this program to new Primary Care Access for Homeless People.
- Maintain relevant cancer screening and immunisation HealthPathways.

Partnerships and integration

Aim of activity

The aim of this activity is to improve system integration through driving partnerships, collaboration and sharing of information.

Description of activity

The activities outlined below are planned to be implemented during 2023-25.

Primary Health Tasmania will continue to drive and/or participate in a range of strategic initiatives through collaboration and partnership. These include but are not limited to:

State government and local hospital networks

- Working with the Tasmanian Department of Health and the Tasmanian Health Service, Tasmania's local hospital network (LHN) under a Memorandum of Understanding to progress key strategic and shared priorities. Priority areas revised by the partners include data sharing, digital health, complex chronic conditions management and Tasmanian HealthPathways.
- Continuing engagement with the Tasmanian Department of Health and Tasmanian Health Service on strategic planning initiatives including:
 - prevention, primary care and community health planning, including a focus on incorporating consistent and evidence-based approaches to population health planning and place-based initiatives, to support integrated health care and innovative sustainable primary care models

- joint initiatives identified under the Tasmanian Government Our HealthCare Future, Long Term Plan for Healthcare in Tasmania 2040
- continuing to support primary care provider participation in key planning forums such as Tasmanian Clinical Networks
- continuing to support the Tasmanian Department of Health's response to the COVID-19 pandemic, as a support organisation listed as part of the public health emergency management arrangements.
- Working with the Tasmanian Department of Health and Australian Government on regional planning priorities in line with the bi-lateral arrangements.

Data sharing

- Continuing focus on embedding data sharing arrangements, both at the system partner level and with service providers to inform planning. Key initiatives include:
 - continued implementation and promotion of a health information portal in collaboration with Murray PHN to improve access to health data to inform health service and system planning, including the automation of secure access to health information reports for general practice in support of the Primary Health Information Network
 - continued development of health atlas for the state, based on the model developed through the diabetes health atlas collaboration
 - continued efforts into incorporation and comprehensive use of Primary Health Insights (PHI) platform. PHI will be the main health data storage and analytic platform in Primary Health Tasmania. Continued collaboration in this national initiative and involvement in the national level working groups to integrate and analyse data among all other PHNs using PHI platform.
- Formalising governance and resource arrangements associated with future data linkage capability and initiatives for Tasmania, in collaboration with the Tasmanian Department of Health.

Consumers and communities

- Continuing engagement with the Tasmanian Department of Health and the local hospital network supporting the implementation and embedding the State's consumer health organisation as a key health system partner.
- Continuing engagement with consumer peak organisations, advocacy groups, and people with lived experience to incorporate the lived experience voice in planning, implementation, and evaluation of activities/initiatives/programs/reform.
- Continuing to focus on the implementation of Primary Health Tasmania's community engagement toolkit, reviewed in 2024 to strengthen effective engagement with communities to inform local planning and solutions, including implementing this approach in local communities.

General practice

- Continuing engagement with key Tasmanian general practice peak bodies through the Tasmanian General Practice Forum to inform the advocacy role of PHNs for the place and capacity of primary medical care as part of national and state health policy reforms. This collaboration also enables collective views to be developed and shared with State Health Minister and Department Secretary.

University of Tasmania

- Engaging with the Tasmanian Department of Health and the University of Tasmania to progress collaborative approaches to innovation in regional and rural health, including collaborative implementation of the Tasmanian Collaboration for Health Improvement.

Sector partnership and integration

- Engaging with health system stakeholders to progress collaboration and integration of health care services and initiatives across the various sectors. This includes increasing visibility and development of shared reform (i.e. Aged care reform, Closing the Gap reform, Alcohol and other Drug, Mental health reform) and key strategic priorities such as chronic conditions management, after hours, disease prevention, and palliative care.

Emergency management

- Along with the specific support activities, particularly associated with the COVID-19 response, Primary Health Tasmania will work with the Tasmanian Department of Health to review the role of the PHN as part of State emergency management arrangements, based on:
 - learnings from recent emergency responses
 - the evolving role of PHNs as part of Australian Government emergency management response arrangements.

Primary Health Information Network

Aim of activity

- The Primary Health Information Network (PHIN) aims to establish a system for the regular collection, collation, analysis, interpretation and feedback of data from general practices in Tasmania in order to improve patient care and outcomes. This information will also be used to describe and monitor trends in diseases, and their management, across Tasmanian regions over time, which will inform service safety and quality improvement, in addition to local and state-wide health service policy development and planning.
- This system will also enable us to advocate for further investment in the high quality, value and capacity of general practice in a system consistently dominated by disproportionate acute care expenditure.
- There are many uses for general practice data. Some of these include:
 - to inform our understanding of general practice activities including problems managed, medications prescribed, clinical treatments, tests ordered, and referrals made,
 - to help strengthen the knowledge and awareness of policy makers, planners and funders about the capacity and capability of primary care to significantly impact and improve health outcomes of the Tasmanian community,
 - to develop practice, regional and state quality improvement activities,
 - to assist in determining localised service needs and priorities,
 - to monitor the impact of public health and primary health care programs,
 - to evaluate regional patient journeys,
 - to evaluate specific projects in which the practice is a participant,

- to understand and monitor the nature of the work undertaken by general practice workforce to inform workforce planning and support,
- to assist Primary Health Tasmania in planning and prioritising support to general practice and ensuring limited health funding is targeted at the highest priority needs,
- to understand the impact of COVID-19 workforce and population impact in Tasmania,
- to complete establishment of a Tasmanian population-based, linked and anonymised healthcare system dataset that provides system wide insights into patient journeys across Tasmania, informs resource allocation decisions by Primary Health Tasmania and enables access for ethical and approved research.

Description of activity

The PHIN project will continue working with general practice and system partners to provide insights from general practice data to improve the population health picture of Tasmania and measure the impact of quality improvement initiatives in primary care.

The activities outlined below are planned to be implemented during 2023-25.

- Build on the activity undertaken to date and continue to gain insights and understanding to ensure stakeholder requirements and needs.
- Continue activities to support compliance with the ISO27001 standards.
- Support meaningful use of clinical decision support product Primary Sense with key general practices.
- Continue to develop enhanced primary health data linkages across the health care sector.
- Continue to develop and implement activities to build data analytics capacity, including the establishment of an updated TasLink-Health dataset and associated governance.

Strategic chronic conditions management

Aim of activity

The aim of this activity is to:

- embed Primary Health Tasmania's chronic conditions strategy to improve joint understanding on how Primary Health Tasmania's projects, programs and activities are better coordinated, integrated and improved over time
- strengthen focus on elements of the quintuple aim in the management of chronic conditions in Tasmania.

This will be achieved through:

- improved service provider and GP knowledge and skills in evidence based management of complex chronic conditions
- increased consumer knowledge and skills in self-management of their chronic conditions
- increased understanding of how health system resources can be best targeted to improve the management of chronic conditions.

Description of activity

The activities outlined below are planned to be implemented during 2023-25.

- Continued engagement with key stakeholders associated with the management of chronic conditions including service providers and funders to promote collaboration and integration of services.
- Continue to identify and review chronic conditions data capture in primary care to support identifying opportunities for improvement.
- Continued targeted development and delivery of chronic conditions education, including meaningful use of data, clinical decision support tools and resources to primary care.
- Maintain and update as applicable Tasmanian HealthPathways for chronic conditions.
- Continue to engage with the Tasmanian Department of Health as part of their recently released Long Term Health Plan on initiatives including but not limited to the intention to develop a Tasmanian Chronic Disease Strategy.

Aged care clinical referral pathways

Aim of activity

The aim of this activity is to provide aged care pathways to support health professionals to provide advice, referrals and connections for senior Australians with local health, support and aged care services.

Description of activity

The activities outlined below are planned to be implemented during 2023-25.

- Update and review Older Persons pathways annually
- Continue to promote pathways and support utilisation by key stakeholders.

Dementia support pathways

Aim of activity

The aim of this activity is to provide dementia pathways to support health professionals to provide advice, referrals and connections for senior Australians with local health, support and aged care services.

Description of activity

The activities outlined below are planned to be implemented during 2023-25.

- Update and review Dementia pathways annually
- Continue to promote pathways and associated resource support for utilisation by key stakeholders
- Continue to provide targeted education related to Dementia pathways.

Dementia consumer pathway resource

Aim of activity

The aim of this activity is to provide dementia pathways and consumer resources to support people living with dementia to live well in the community for as long as possible. It will support clinicians, primary care and the allied health workforce to enhance the care and support provided to people living with mild cognitive impairment or dementia, as well as their carers and family.

Description of activity

The activities outlined below are planned to be implemented during 2023-25.

- Update and review Dementia pathways and consumer resources annually
- Continue to promote both resources with key stakeholders
- Continue to promote service and resource support through service directory activities.

COVID-19 primary care support

Aim of activity

The aim of this activity is to continue to support an effective national response to the COVID-19 pandemic.

Description of activity

The activities outlined below are planned to be implemented during 2023-25.

- Continue to support primary care providers in responding to COVID-19 including integrating into usual practice.
- Continue to engage with the Australian Government and Tasmanian Department of Health regarding ongoing COVID-19 response priorities, requirements and associated activities.
- Support providers through sharing of information, education and updating of Tasmanian HealthPathways as appropriate.
- Support continued access to funding to support delivery of care to vulnerable population groups.
- Support providers in reviewing COVID-19 response, including lessons learned for integration into ongoing COVID-19 activities and business continuity plans.

COVID-19 vaccination of vulnerable populations

Aim of activity

The aim of this activity is to continue to support an effective national response to the COVID-19 pandemic.

Description of activity

The activities outlined below are planned to be implemented during 2023-25.

- Continue to support primary care providers in the delivery of vaccinations for COVID-19 with a specific focus on targeted vulnerable population groups.
- Continue to offer access to support for innovative models for delivering vaccinations to priority population groups, including but not limited to pop-up clinics.
- Continue to engage with the Australian Government and Tasmanian Department of Health regarding ongoing COVID-19 response priorities, requirements and associated activities,
- Engage with trained authorised immunisers to understand application of skills and ongoing support needs.
- Support providers through sharing of information, education and updating of Tasmanian HealthPathways as appropriate.