



# Our VISION

Healthy Tasmanians Creating high-quality healthcare solutions

with the Tasmanian community

Our PURPOSE

### **OUR STRATEGIC GOALS**

PRIMARY HEALTH TASMANIA STRATEGIC PLAN 2021-25 Capable, motivated people and strong

Data and evidence

Partnerships, engagement and advocacy

Organisational excellence and governance

**ORGANISATIONAL CAPABILITY** 

**Flexibility** and innovation

**Effective systems** and processes

Strong reputation built on credibility and trust

### HEALTH OUTCOMES

Improved population health and wellbeing outcomes through prioritised investment

# PERSON-CENTRED CARE

Consumers at the centre of health decisions

### **KEY INDICATORS OF PROGRESS AND SUCCESS**

- Needs assessment and performance data is shared with other parts of Tasmania's health system to inform service planning and delivery
- 1.2 Investment of resources is aligned to needs assessment priorities and takes account of equity
- 1.3 Improved health outcomes are evident in the services we commission or co-commission

**KEY INDICATORS OF PROGRESS AND SUCCESS** 

- 2.1 Consumers and carers are partners in all primary health service planning, implementation and evaluation
- 2.2 Collect, measure and assess consumer experience
- 2.3 Actions are prioritised, responsive and inclusive in addressing the health and wellbeing needs of Aboriginal and other population groups experiencing health inequities
- 2.4 Equitable access to primary healthcare services is a driver for community activity prioritisation and focus

### ENGAGED AND SKILLED PRIMARY CARE WORKFORCE

Responsive and committed primary care workforce delivering sustainable, quality care

### KEY INDICATORS OF PROGRESS AND SUCCESS

- 3.1 Providers use data to drive healthcare safety and continuous quality improvement
- Providers are supported to access and use tools, systems, models and training to deliver evidence-informed, safe and high-quality health care
- Providers and peak bodies understand and are satisfied with support provided by Primary Health Tasmania
- 3.4 Responding to current and emerging market challenges improves sustainability and access to primary healthcare services

### INTEGRATED HEALTH SYSTEM

Effective, cohesive primary health sector working in partnership with other parts of Tasmania's health system

#### **KEY INDICATORS OF PROGRESS AND SUCCESS**

- Documented partnerships evidence one-system thinking
- 4.2 Primary health providers are supported to collaborate and digitally integrate within Tasmania's health and care system
- 4.3 Improved team-based coordination of care for people with chronic and complex needs
- Advocating for the role of primary health care as a critical component of an integrated health system

# VALUE, **EFFECTIVENESS** AND EFFICIENCY

Enduring, innovative, value-for-money outcomes

#### **KEY INDICATORS OF PROGRESS AND SUCCESS**

- Performance-based contract management is driven by efficiency and outcome measures
- **5.2** Co-designed health pathways are embedded and actively used as a key driver for improved system efficiency and effectiveness
- Program and service evaluation demonstrates value, evidences outcomes, and drives continuous improvement
- **5.4** Effective use of program funding